### **SERVICES PORTFOLIO**

#### IT Security & Compliance

Staying a step ahead of the bad guys requires focused management and execution. Make sure business technology protection is a priority.

#### **IT Support Services**

We monitor and manage our clients' networks, desktops, and everything in between.

#### **Physical Security**

There's one thing everyone agrees on protecting your people and your assets is absolutely critical.

#### Corporate Audio, Video Services

Keep your people connected. Conferencing and video room systems save time, money and travel.

#### Structured Cable | Wireless Access

As the size and nature of your business changes, so will your need for IT access and more speed.

#### **Professional Consulting Services**

Need advice for a big project or want strategic input that will help you meet your IT goals?



## **Managed Service Plans**

# **AssistIT Service Program**

# Need occasional IT support on a non-priority basis

For clients who need ad hoc support, NuLeaf offers *AssistIT*. Under this arrangement, we provide assistance on a first come, first serve basis. This traditional T&M service is designed for organizations that have their own IT staff, but have need for occasional support to cope with vacations, personal days, and unforeseen events. Use NuLeaf as much or as little as you want – whenever you need specialized expertise, project assistance, or development help.

## AssistIT support is ready when you need help with ...

- Installing new business applications
- Monitoring the network and servers
- Troubleshooting hardware and software problems
- Moving to a new site location or expanding an office
- Adding a new site location
- Changing and / or upgrading hardware
- Changing and / or upgrading software

You will be invoiced at the T&M rate for repairs, services and products required to maintain and manage a healthy IT network. If a repair or parts are required, we notify you as soon as possible.

## We Make IT Easy

When keeping your IT on track is a top priority – NuLeaf makes IT happen – at a cost that makes sense.