



## SERVICES PORTFOLIO

### IT Security & Compliance

Staying a step ahead of the bad guys requires focused management and execution. Make sure business technology protection is a priority.

### IT Support Services

We monitor and manage our clients' networks, desktops, and everything in between.

### Physical Security

There's one thing everyone agrees on - protecting your people and your assets is absolutely critical.

### Corporate Audio, Video Services

Keep your people connected. Conferencing and video room systems save time, money and travel.

### Structured Cable | Wireless Access

As the size and nature of your business changes, so will your need for IT access and more speed.

### Professional Consulting Services

Need advice for a big project or want strategic input that will help you meet your IT goals?



## Managed Service Plans

# WatchIT Service Program

### Proactive monitoring of your servers, workstations and networks

Maintaining a healthy network helps you stay within a predictable IT budget. Small problems can be identified and resolved before they get out of hand and drain your IT budget.

*WatchIT* lets you select from a package of support hours per month. When support hours are not used up, they will carry over and be added to the next month's allocation. When the budgeted amount of monthly support hours is exceeded, a separate invoice will be sent to balance any additional time.

### *Watch IT* Service Program includes...

- Sentinel for Servers
- Sentinel for Networks
- Monitoring of a pre-approved third-party backup solution/service
- Service Level Agreement – Repair response time within 6 business hours
- Dedicated Primary Technical Consultant - Two (2) meetings a year, up to one (1) hour each, to review network health at no charge
- Business Solutions Consultant – One (1) meeting a year to review the network for growth and IT advancements at no charge

### Additional NuLeaf Support Products available with your *WatchIT* Service Plan...

- Sentinel for Workstations
- Hosted Email w/Spam Filtering
- Spam Filtering
- ProtectIT for Server & BDR for Server
- ProtectIT Offsite Data Storage
- ProtectIT for Workstations
- VirtualizeIT – Hosted and Managed Private Cloud Solution
- Consulting with a Chief Technology Specialist for planning and design

## We Make Watching & Protecting Your IT Easy

When keeping your IT on track is a top priority – NuLeaf makes IT happen – at a cost that makes sense.